

November 16th, 2023

To: Our FMS Team, Distributors and Customers

From: Will Davey MBA, BS-MLS(ASCP)

Re: Extension of scheduled replacement of Warming Cushions for

ZipThaw202[™]

To Whom It May Concern:

FreMon Scientific, Inc. is extending the stated useful life of all currently manufactured warming cushions, for both the Inner and Outer cushions.

The warming cushions currently in use are expected to continue to function adequately through December 31st, 2024.

Prior to this date, we will continue to replace any individual defective cushion under warranty as needed.

This letter will be made available to all our distributors and through them to our customers, on our website and as an addendum to our User's Manual.

Let me or your sales representative / distributor know if you have any questions.

This letter goes into effect immediately.

Best regards!

Will Davey

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Vice President of Product Management and Design

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